

(4) (MOW)

GOVERNMENT OF ASSAM  
GENERAL ADMINISTRATION(A) DEPARTMENT  
DISPUR.: GUWAHATI-6.

NO. GAG(A) 171/2010/226

Dated, Dispur the 10<sup>th</sup> Aug' 2011.

From : Shri Mridul Kumar Mahanta ACS,  
Deputy Secretary to the Govt. of Assam,  
General Administration(A) Department.

To : All Deputy Commissioner.  
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Sub : Grievance Redressal Mechanism in the District.

Sir,

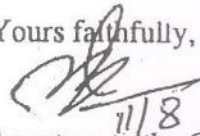
With reference to the subject cited above , I am directed to say that there is an urgent need for setting up a "Grievance Redressal Mechanism" under the Deputy Commissioner to address the grievances of detached families of the serving soldiers and the Ex-Servicemen community.

The Deputy Commissioners are therefore requested to set up " Grievance Redressal Mechanism" at the earliest in their respective district headquarters to address the grievances of detached families of the serving soldiers and the Ex-Servicemen community and that would be supervised directly by the Deputy Commissioner of the district.

The action taken in this regard may kindly be intimated to this Department.

This has the approval of the Chief Secretary, Assam.

Yours faithfully,

  
11/8  
Deputy Secretary to the Govt. of Assam,  
General Administration(A) Department.

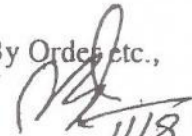
Dated, Dispur the 10<sup>th</sup> Aug' 2011.

Memo No. GAG(A) 171/2010/ 226

Copy to:

- 1) The Director, Directorate of Sainik Welfare, Assam , Lachit Nagar, Ghy-7.
- 2) The S.O. to Chief Secretary , Govt. of Assam, Dispur, Guwahati-6
- 3) The P.A. to Secretary to the Govt. of Assam, GAD , Dispur, Guwahati-6.
- 4) The Divisional Commissioner, Upper Assam Division, Jorhat/North Assam Division, Tezpur/ Lower Assam Division, Guwahati-1 and Hills & Barak Valley Division, Dispur, Guwahati-6 for information.

By Order etc.,

  
11/8  
Deputy Secretary to the Govt. of Assam,  
General Administration (A) Department